

TALERIS AUDIO ACCOUNT ACCESS

24 Hour a Day Account Information by Telephone

CLEVELAND AREA
CALL: 216.739.2300

ALL OTHER AREAS
CALL: 800.828.6446

EXPERT ACCESS SERVICE CODES:

Enter Service Code, then #

Service Code	Action	Service Code	Action
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- Select "Taleris Audio Account Access" from our Phone Directory, then simply — FOLLOW THE PROMPTS!!
- Many transactions and inquiries require that you enter an identification number for each Savings, Checking, or Loan account. We call them "IDs." If you are not familiar with these numbers, while in Menu Access Option, press "1" for Balance Inquiries and then press Service Code "1" for the Savings IDs or "2" for the loan IDs for your account. In the Expert Access Option, use Service Codes "11#" for the Savings IDs and "12#" for the loan IDs. You should note the IDs for future reference.
NOTE: Savings and loan IDs are shown on your Monthly Account Statement.
- To change from the **Menu Access Option** to **Expert Access Option**, (Expert Access allows you to select options using the Service Codes to the right instead of using menu prompts), select Service Code "8" for Change Options and then "2" to change to Expert Access.
- When entering "Dollar Amounts", you do not need to enter a decimal (.) point. To enter \$125.50, press 12550#.
- When entering a date, i.e., July 27,2010, press 07272010#
- For withdrawals by Check from Savings, Checking, and loan Advances, there is a minimum amount of \$25 per check.
- To change from Expert Access Option to the Menu Access Option, select Service Code "82#" from the Expert Access Option.

BALANCES INQUIRIES

11# All Savings/Checking	15# Certificates/IRA
12# All Loans	16# Other Savings
13# Primary Savings	17# Loans
14# Checking	

HISTORY INQUIRIES

21# All Savings/Checking	25# ATM Card Activity	26# ACH Activity
22# All Loans		
23# Savings/Checking Deposits	27# Debit Card Activity	
24# Direct Deposit/Preauthorization	28# Point of Sale Card Activity	

WITHDRAWALS BY CHECK - FROM:

31# Primary Savings	33# Other Savings
32# Checking	34# MOD Loan Advance

SHARE TRANSFER AND LOAN PAYMENT

41# Savings to Checking	46# Primary Savings to Loan Payment
42# Checking to Savings	47# Checking to Loan Payment
43# Savings to Savings	48# Other Savings to Loan Payment
44# Loan Advance to Checking	
45# Loan Advance to Savings	

CHECKING INFORMATION

14# Checking Account Balance	55# Stop Payment Request
52# Check Clearance (recent)	56# Reorder Checks Request
53# Check Cleared #	57# Check Copy Request
54# Checks Cleared from # - to #	

LOAN INFORMATION

12# Loans with Balances	65# Loan Payoff Amount
17# Loan Balance	63# Loan Payment Amount and Due Date
22# Loan Transaction History	

ADDITIONAL INFORMATION

71# Dividend Earned Current & Prior Year	73# IRA Contributions Cur. & Prior Year
72# Interest Paid Current & Prior Year	

CHANGE OPTIONS

81# Access Code	87# Access Other Account Numbers
82# To Menu Mode	88# Secondary Access Code
83# Language (English/Spanish)	
84# Number of History Transactions Desired	

SPECIAL ACTION

98# For HELP	99# To End Call
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MENU ACCESS CODES

PRESS	FOR ACTION
1	Balance Inquiries
2	History Inquiries
3	Withdrawals By Check
4	Share Transfer & Loan Payment
5	Checking Information
6	Loan Information
7	Additional Information
8	Change Options
9	Replay Choices
0	To Reach An Operator
*	To End the Call



AMERICAN SHARE INSURANCE YOUR SAVINGS INSURED TO \$250,000 PER ACCOUNT. This institution is not federally insured. MEMBERS ACCOUNTS ARE NOT INSURED OR GUARANTEED BY ANY GOVERNMENT OR GOVERNMENT-SPONSORED AGENCY.